



Conditions for Swiss Budget Stars Program

Membership and membership card

1. These terms and conditions apply to the Swiss Budget Stars Programme.
2. These terms and conditions may be communicated to members in account statements or newsletters or on www.rooms.ch. The most recent conditions supersede and replace all previous terms and conditions and are subject to change at the sole and absolute discretion of Swiss Budget Hotels.
3. A member must be the age of majority in that member's state of residence.
4. Your signature on the membership card Swiss Budget Stars card, confirms that you accept the conditions of Swiss Budget Stars. If the signature does not appear on the card, the card is invalid.
5. The Swiss Budget Card remains the property of Swiss Budget Hotels and cannot be used as credit card.
6. The Card is not transferable and must be submitted at check-in and checkout.
7. Corporations and legal persons cannot be members.
8. If the Card is used as guarantee for a reservation and is not cancelled in time and the booking is not taken up, a cancellation fee amounting to the cost for the first night's stay is due.
9. If the Card is improperly used, then Swiss Budget Hotels retains the right to withdraw the Card immediately. All rights, in particular accumulated stars already issued, lapse.
11. Please inform Swiss Budget Hotels immediately about changes in name or address. The corresponding Swiss Budget Stars Member Service can be found on www.rooms.com
12. On loss or theft please contact Swiss Budget Hotels, so that a replacement Card can be issued to you; this Card obviously has the same membership number. The accumulated points and the status remains.
13. The member is responsible that the Card is used in accordance with the conditions of his/her company's travel policy.
14. The private use of points, which are accumulated during a business stay, are subject to applicable tax law. The member is responsible for the correct tax payment.
15. The advantages of the individual Cards are only available to the cardholder and are not transferable.
16. Swiss Budget Hotels reserves the right to change the conditions or to cancel the Swiss Budget Stars Programme at any time. Similarly, Swiss Budget Hotels reserves the right to change the advantages, the stars allocation, the stars basis as well as any other programme conditions at any time.
17. Should Swiss Budget cancel the Swiss Budget Stars Programme or if the membership expires, all collected points lapse.

Stars accumulation

18. For each stay, stars may be earned.
19. Swiss Budget Stars may be earned at all Swiss Budget Hotels.
20. Stars are issued for accommodation at a rate of 100 stars per 100 CHF spent.
21. Points are granted on almost all room rates, except for tours and groups, meetings and conferences, tour operator and wholesale rates, Swiss Budget free nights, price line and other auction sites, hotel-contracted rates (e.g. extended stay) and crew, employee and travel industry discounts.
22. Stars are issued on checkout. A subsequent point allocation for a Swiss Budget Stars member is only possible within 6 months if a copy of the hotel invoice is sent to the Member Service. If the guest has not been a member at the time of stay, a subsequent stars allocation is only possible for qualified stays 30 days or less before the beginning of the membership and with the copy of the hotel invoice.
23. Stars are not issued if the stay is paid for by Stars or a Free Night Voucher.
24. Stars are only awarded for the room night expenditure.
25. Rooms are only credited to the member, regardless of who actually pays.

26. Points are not assignable, saleable, transferable, replaceable or redeemable for cash other than as stated herein. Members cannot add their stars together.
27. If the member is part of a group, then the stars are only credited for the room occupied by the member personally. Points are not credited to other persons of the group.
28. If stars have not been credited, the member can contact the corresponding Budget Stars Programme Service.
29. If no points are collected within 12 months after the previous stay, all accumulated points will lapse.
30. Swiss Budget Hotels, its agents, employees and travel partners will not be responsible for award requests or correspondence lost or delayed by any postal service or carrier.

Redeeming points

31. All current awards can be viewed and ordered in the login area of www.rooms.ch or requested at the corresponding Swiss Budget Stars Service.
32. Determination and payment of tax liability is the responsibility of the Swiss Budget Stars Programme participant.
33. Swiss Budget Hotels will not be responsible for lost or stolen awards certificates. All Swiss Budget Stars Awards are subject to revision by Swiss Budget Hotels, in its sole and absolute discretion. Point amounts for each Award are subject to change at any time without notice.
34. If the member elects a free night, the required stars will be debited from his/her account by the hotel.
35. Unless arranged otherwise, stars cannot be utilized in combination with cash payments, special offers, coupons or other special offers.
36. A free night stay as an Award has to be reserved in advance and explicitly requested at the time of reservation. Free nights can be taken up at all Swiss Budget Hotels according to availability. These are valid for one to two persons in a single or double room (including breakfast in some hotels) on any day of the week. Free nights cannot be combined with any other promotional offers.

Data protection and privacy policy

59. By signing the Card you give your consent that Swiss Budget Hotels in the framework of the Swiss Budget Stars Programme may save, utilize and use and transfer your personal data to business partners in order to manage the programme's activities and communications. You are free not to disclose this client data. However, in this case it may not be possible to deliver you the benefits of the Rewards Programme. We would also like to have the possibility to share customer information with particularly selected partner corporations (marketing partners) to offer you additional services or assist us in offering you additional services as a Swiss Budget Star member. You can check the customer information which we have stored for you on the Internet under www.rooms.com. You can access and change the customer data we have stored for you by logging onto your personal account by calling your Swiss Budget Stars Service Centre or on www.rooms.com. However, please remember that we or our marketing partners may then be unable to provide you with certain services. Should we wish to change the manner we treat confidential information, we shall contact you via the data given by you prior to this to obtain your consent.

Liability exclusion

60. If the use of the Card is restricted by occurrences which are subject to an act of God, such as strikes, fire, war and the like, Swiss Budget Hotels cannot be held liable.

All information was valid on printing in December 2010. Swiss Budget Hotels cannot be held liable for changes after printing or for printing errors.

Each Swiss Budget Hotels hotel is independently owned and operated.